



# Rensselaer Central Schools Corporation

900 E. Washington St.  
Rensselaer IN 47978

219-866-7822  
[www.renselaerschools.org](http://www.renselaerschools.org)

## 12/8/2024 – Network Disruption

Rensselaer Central Schools detected an issue that impacted the operability of its network environment on December 8, 2024. We are currently investigating to determine the nature and extent of the issue and working to restore impacted systems as quickly as possible. We foresee some service interruptions at this time, but we remain open as we are utilizing alternative workstreams. As our investigation into this matter is ongoing, we are unable to provide further details at this time. We thank our teachers, students, and community for their patience as we work to resolve these issues. We continue to monitor our systems and are working to investigate this matter fully.

FAQ

### **What happened?**

RCSC recently detected an issue that temporarily impacted the operability of our network environment. Upon discovery, we promptly took steps to secure the environment and began an investigation to determine the nature and scope of the issue and we are working to restore impacted systems as quickly as possible.

### **Is RCSC Operational?**

Yes. We are utilizing manual processes and workarounds until impacted computer systems are restored.

### **When did the event occur?**

RCSC learned of the incident on or around December 8, 2024, after which RCSC promptly took steps to commence an investigation into the nature and scope of the issue, and restore systems as quickly as possible.

### **How did RCSC respond?**

As soon as RCSC discovered the activity, we promptly took steps to secure our network and began an investigation to determine the nature and scope of the event. We are working with third-party specialists to restore impacted systems as quickly as possible.

### **Who/What is responsible for the event?**

Our investigation is ongoing. We are currently working to determine the nature and scope of the event, but at this time understand the issue was not caused by a teacher, student, or other internal party.

### **Is this a ransomware incident?**

Due to the ongoing nature of our investigation, we cannot provide additional details about the event at this time. We are actively investigating the event to determine its nature and scope.

**MR. CURT CRAIG**  
Superintendent



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### **What type of information was impacted?**

We are currently working to determine the scope of the event, including the impact to any data.

### **Is your network currently secure?**

We promptly took steps to ensure the security of our environment upon discovering the underlying issue and are working to restore our systems in a secure manner with the assistance of third-party forensic specialists. We ask for your continued patience as we work to investigate this matter as quickly as possible. We will provide relevant updates as we learn more.

### **Has any data been compromised?**

Our investigation into this incident is ongoing. RCSC wants to assure you that the privacy and security of information in our care is one of our top priorities. Should we determine this incident impacted the security of information on our systems, we will move quickly to notify any impacted parties required to receive notification.